

Get Fresh Vending LTD *T/A*
Get Fresh Catering
Dunwiley
Stranorlar
Co. Donegal



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22nd November 2024

Dear Parent/Guardian

We just wanted to give you notice that the €3.00 annual charge as detailed in the leaflet that was given out with your child's canteen card will be charged to the account in the week commencing Monday 9th December. The charge will be applied to the account the first time the card is used at the fill during that week.

This charge is to offset some of the costs associated with the following

- Licensing & hosting costs
- Hardware & System Maintenance costs
- 3D security costs
- 24/7 account access costs
- Bank charges
- Gateway merchant service charges

To help with the implementation of this charge we will be increasing the overdraft facility on the card from €3.00 to €5.00. We never refuse to provide food to a child even if the overdraft has been used on their card as we understand that sometimes people simply forget to top up the cards. We will continue to do this through recording the customer number and applying the charge at our head office in emergency circumstances.

Some of our competitors in the school catering market have similar systems in place and charge €6 per year and offer no overdraft or credit facility to the students. We have forgone this charge in previous years but will be applying it for the school year 2024/2025.

We would like to take this opportunity to thank you for your custom and supporting the school canteen.

Yours sincerely

John Quinn
Managing Director